



भारतीय प्रबंध संस्थान रायपुर
INDIAN INSTITUTE OF MANAGEMENT
RAIPUR

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Corrigendum

IIMR/Corrigendum/Tender/2022/1573

Date: 18.11.2022

With reference to the notice inviting tender published on eWizard e- procurement portal (<https://mhrd.euniwizarde.com>), e-Publishing website of CPP Portal and the tender section of IIM Raipur website (<https://www.iimraipur.ac.in>) for "Redesigning, Development and Software Maintenance Service (SMS) of IIM Raipur (IIMR) website (www.iimraipur.ac.in) using CMS with hosting" vide Tender No. IIMR/Tender/2022/18 dated 01.11.2022, the following corrigendum is made :-


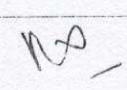
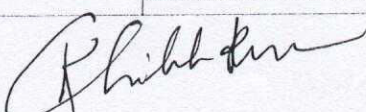
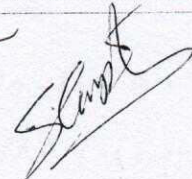
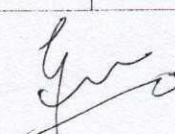
Sr.No	Particulars	As per original tender	Amendment as
1.	Pre-bid queries	IIMR/Tender/2022/18 dated 01.11.2022	Reply to the pre-bid queries with amended if any is placed at Annexure-I

Note : The reply to the pre-bid queries has already been uploaded and published on eWizard and CPP portal on 17.11.2022.

Chief Administrative Officer



Sno	Tender Clause	Clarification Required	Reference if any	Remarks
1	Estimated Cost: Rs 06 Lakhs	Considering the scope of the RFP, the approx. The estimated cost is too low. Please confirm, if this is a typo error or actual estimated cost.	Bid Document Page No. 2	No Change
2	The cloud service provider (CSP) used by the contractor for the purpose of IIM Raipur website hosting, must have empanelment with the Ministry of Electronics and Information Technology, Government of India under Cloud service offerings services.	As per the server configuration asked in the RFP, the MEITY empaneled agencies charge between 2-3 lakhs per annum which surely exceed the estimated budget of the project. However, CSPs other than MEITY can do the same work at 1/10 of the cost. Please consider these above mentioned pointers.	Bid Document Page No. 9	No Change
3	Contractor will also extend technical support for coupling the website with IIM Raipur ERP on demand basis.	As we are not aware of the current ERP functionalities and its actions, hence we cannot predict the actual efforts which need to be applied. We see this as an additional work that will come later and paid separately by IIMR.	Bid Document Page No. 9	ERP API will be provided for the purp Therefore No Change
4	Any small out of scope work request on modifications (e.g., less than 48 working hours of effort) can be absorbed within the contract and such requirement will be considered maximum once in every three every month and it will be carried over to the next quarterly period, if it is not utilized in a quarter period.	We assume that we need to calculate these 48 hours effort as a part of AMC. Is our understanding correct? Please confirm.	Bid Document Page No. 10	Yes
5	Regular web promotion shall be a part of this activity and shall include activities such as search engine registration and linking to related web sites and home page improvements etc. This shall also include the work of refurbishment of site at appropriate interval not less than one time per quarter during the maintenance period.	Is this related to SEO services? Is our understanding correct?	Bid Document Page No. 10	Yes
6	Onsite visit of the contractor with minimum 2 visits in a month which will not be carried over to next month and in every month, the contractor shall submit the reports and feedback to IIMR. Onsite support visit of every month by the contractor is compulsory to undertake the pro-active maintenance activities at the site.	Considering the budget of the Project, if we plan 2 visits in a month from our HQ Noida, the approx. cost will come around Rs 20,000 per visit. Hence, 24 visits will cost us Rs 4,80,000 per year. As per my experience, all major companies are located in metro cities, and this problem will be faced by all the bidders. Hence, it is our request to relax this clause as the support work can be handled online.	Bid Document Page No. 11	Physical meet preferred however discussion can be done on virtual me
7	SMS/EMAIL Service Gateway	Please confirm who will bear the cost of SMS/EMAIL services on a recurring basis.	General Query	Please refer Annexure A of Tender Document
8	Domain Renewal	Please confirm the scope for Domain Renewal of the website. As this is a yearly costing, please mention who will bear the cost.	General Query	Cost of domain renewal will bear by Raipur
9	SSL certificate	Please confirm the scope for SSL certification of the website. Do we need to consider the SSL certification cost in scope as this will be the 3 year scope.	General Query	SSL Cost will bear by IIM Raipur. However, SSL Installation all the sup will be provided by successful bidder
Goa Electronics Limited	10 The bidder must have experience for providing similar web development services to IIM/IIT with successful completion report / performance certificate.	Please clarify the query and full form of IIM Raipur and in which state it is situated.	General Query	No Change
IDBI Intech Ltd	11 The bidder must have experience for providing similar web development services to IIM/IIT with successful completion report/ performance certificate.	Request bid issuing authority to modify the clause as mentioned below: The bidder/ OEM must have experience for providing similar web development services in Private Sector/ Public/ Private Sector Bank/ Financial Institution/ PSU/ BFSI Sector, IPv6 compliant in India or Guidelines of Indian Govt with successful completion report/ performance certificate.	Minimum Eligibility Criteria, Clause No. vii	No Change
	12 The bidder must have minimum ISO 9001, ISO 27001 and ISO 20001 certificate	Request bid issuing authority to modify the clause as mentioned below: The bidder must have at least two of any of the mentioned ISO 9001, ISO 27001 or ISO 20001 certificates	Minimum Eligibility Criteria, Clause No. viii	The Clause may be read as <i>The bidder must have minimum ISO 9001/ISO 20001 and ISO 27001 certificate</i>

	13	The bidder must have minimum CMMI-3 (Capability Maturity Model Integration) level of certification	When the bid issuing authority has mandated having ISO Certification as mentioned in Clause No. viii, we are of the opinion that this particular clause is not warranted. This clause may filter out many bidders and result in lesser participation in the tender process. In view of the above mentioned, we request the bid issuing authority to omit this particular clause.	Minimum Eligibility Criteria, Clause No. ix	No Change
Infinity Edtech	14	The bidder must have experience for providing similar web development services to IIM/IIT with successful completion report / performance certificate.	We would like request to consider experience of state/central university.	Eligibility Criteria : Page No. - 7 : Point No. -vii	No Change
Smark IT Solution	15	The bidder must have minimum ISO 9001, ISO 27001 and ISO 20001 certificate	Can We Exception Your Tender In Turn Over & ISO 9001, ISO 27001 and ISO 20001 certificate.	Minimum Eligibility Criteria, Clause No. viii	No Change
Bow and Baan	16	The bidder must have minimum CMMI-3 (Capability Maturity Model Integration) level of certification	Is it mandatory? We are ISO registered but not having CMMI certification. Can this clause be relaxed?	7/15 2.0 / ix	No Change
	17	refurbishment of site at appropriate interval not less than one time per quarter during the maintenance period.	What is expected our of "refurbishment of site"	10-15	Please refer Annexure A of Tender Document
	18	Onsite visit of the contractor with minimum 2 visits in a month which will not be carried over to next month and in every month, the contractor shall submit the reports and feedback to IIMR. Onsite support visit of every month by the contractor is compulsory to undertake the pro-active maintenance activities at the site.	Onsite visit is a must? If so, 2 visits / month can be revisited to 1 visit / 6 months	11-15	Please refer point no. 6
	19	Managed Hosting Services for Windows Server with 04 vCPU, 16 GB RAM, 100GB SSD Drive Storage as Disaster Recovery Server for Three Year on yearly basis.	Since the website is to be developed in WordPress, would prefer Linux server. Please let us know why the Windows server is preferred here.	14-15 (3)	No Change