



भारतीय प्रबंध संस्थान रायपुर
INDIAN INSTITUTE OF MANAGEMENT
RAIPUR

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Corrigendum-1

REPLY OF PRE-BID QUERIES

With reference to the notice inviting tender published on CPP portal (<https://eprocure.gov.in>) and the tender section of IIM Raipur website (<https://www.iimraipur.ac.in>) for "Providing Housekeeping Services at IIM Raipur" vide Tender No. IIMR/Tender/2023/28, Date 24/03/2023, the "Reply of Pre-bid Queries" is made which is appended in "annexure-A".

Note: - This Pre-bid clarification will form part of the tender document. Rates shall be quoted after taking into consideration the above modifications.


Chief Administrative Officer


Annexure A

Providing Housekeeping Services at IIM Raipur				
IIMR/Tender/2023/25, Date 24/03/2023				
SL NO	PAGE NO	PERTAINING TO	QUERY	RESPONSE FROM IIM RAIPUR
1.	12	Pest Control Services	<p>M/s Shine Star Enterprises</p> <p>Bidder should have a license of the pest control services and should be the part of eligibility criteria.</p>	<p>The successful bidder should have a pest control license; before providing service at IIM Raipur or the successful bidder will provide the pest control services at IIM Raipur by hiring those agencies having the pest control license.</p> <p>The complete responsibility of the pest control service at IIM Raipur will be under the scope of service provider. The bidder has to follow the act & rule of pest control.</p>
2.	11, 13	Quantity of Manpower and toiletries kit	<p>M/s EFMS Pvt.Ltd</p> <ol style="list-style-type: none"> 1. A minimum of one manager and two supervisors are required besides the skilled/semi-skilled/unskilled manpower. 2. Quantity of welcome toiletries kit is not mentioned in the tender 	<p>1.As per tender terms and conditions the deployment of manpower is indicative. The number of manpower can be increased or decreased as per the requirement of the Institute. Manpower deployment planning for the proposed tender is given in the sr.no 6.6 of the page no.13. and the financial bid part.</p> <p>2.At present, the welcome toiletries kit is not a part of the financial bid. If such item will be required in future, the same will be arranged by the successful bidder on cost basis. IIM Raipur will reimburse the same.</p>
3		Performance Security Amount	<p>M/s Quess</p> <p>Performance Security amount or percentage of performance security on total contract value or annual value is not mentioned in the tender document, kindly clarify and provide the detail of amount or percentage.</p>	<p>At present 3 % of the total annual contract value or EMD of the successful bidder can be converted to SD amount.</p>

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4		<p>M/S. CONCEPT SERVICES</p>	<p>M/s Quess</p> <p>Increased amount in wages and statutory compliance such as EPF ESIC, Bonus & Leave etc. due to enhancement in minimum wages during contract tenure from time to time will be reimbursed or not. Please clarify</p>	<p>The Central Govt. minimum wages act (Labor) to be applied. The minimum wage including EPF, ESIC, Bonus etc. will be revised time to time as per the notification received from the Govt. of India, Ministry of Labor & Employment.</p>
5			<p>M/s Quess</p> <p>As per tender document page no. 13, point 6.6 and page 30 bidder have provided 43 but as per point 6.9 on same page it is given bidder have to provide list 45 manpower, kindly clarify what does this means and which number of manpower we have to consider in financial bid.</p>	<p>As per tender terms and conditions the deployment of manpower is indicative. The number of manpower can be increased or decreased as per the requirement of the Institute. Manpower deployment planning for the proposed tender is given in the sr.no 6.6 of the page no.13. and in the financial bid part also.</p>
6			<p>M/s Quess</p> <p>Given manpower in tender document is inclusive of reliever or we have to consider reliever because as per tender document page 11 point 3.8 you are asking for round the clock services, which means 24x7 services, kindly clarify</p>	<p>1.As per reply of the sr.no.5. 2.At present, the housekeeping workers are doing work at IIM Raipur in only one shift i.e in general shift. However, the shift can be changed as per the requirement of IIM Raipur i.e round the clock.</p>
7			<p>M/s Quess</p> <p>As per tender document page 30 point 1 and page 31 you are asking to quote manpower rate inclusive of paid weekly off and give paid weekly off, what does this weekly off means, please clarify</p>	<p>As per terms and conditions mentioned in the financial bid; the rate quote by the bidder in the financial bid is inclusive of weekly off. The bifurcation of rate is given in financial bid of the tender document.</p>
8			<p>M/s Quess</p> <p>What are the provision for Earned leave, Casual Leave and National Holiday leave, please clarify.</p>	<p>As per tender document.</p>
9			<p>M/s Quess</p> <p>As per page 31 of tender document it is mentioned that Bonus will be paid separately, please clarify Bonus will be reimbursed on actual or not</p>	<p>Bonus will be paid separately to workers as per Govt. of India, amendment Act 2015. Bonus will be paid by the contractor to workers. IIM Raipur will pay back bonus amount to contractor.</p>

10			<p>M/s Quess</p> <p>As per page 31 of tender document in high skilled category of manpower ESI has not been considered as the basic is more than Rs. 21000, then who will provide the Insurance cost.</p>	<p>The insurance of the same will be under the scope of contractor.</p>
11			<p>M/s Quess</p> <p>As new minimum wage notification has been published, please clarify we have to consider new wages or the old one which has been mentioned on page 31 of tender document.</p>	<p>The rate quoted by the bidder should be strictly as per the tender terms and conditions and the references given in the financial bid.</p>
12			<p>M/s Quess</p> <p>Please clarify the working number shifts, shift timing and days of operations.</p>	<p>At present, the housekeeping workers are doing work at IIM Raipur in only one shift i.e in general shift. However, the shift can be changed as per the requirement of IIM Raipur i.e round the clock.</p>


