



भारतीय प्रबंध संस्थान रायपुर
Indian Institute of Management Raipur

Tender No: IIMR/SP/Tender/2023-24/01 dt.11.04.2023

भारतीय प्रबंधन संस्थान रायपुर आईआईएम रायपुर परिसर में नेटवर्किंग उपकरण के वार्षिक रखरखाव अनुबंध के लिए ई-निविदा के लिए योग्य बोलीदाताओं से बोली आमंत्रित करता है।

The Indian Institute of Management Raipur invites bids from eligible bidders for the e-Tender for Annual Maintenance Contract for Networking Equipment at IIM Raipur Campus.

(सी.पी.पी.पी (<https://eprocure.gov.in/cppp/>) के माध्यम से ऑनलाइन निविदा

Online tendering through CPPP (<https://eprocure.gov.in/cppp/>)

भारतीय प्रबंधन संस्थान रायपुर
अटलनगर, पीओ - कुरु (अभनपुर),
रायपुर – 493 661, छत्तीसगढ़
वेबसाइट: <http://www.iimraipur.ac.in/>

Indian Institute of Management Raipur
Atal Nagar, P. O. - Kurru (Abhanpur),
Raipur – 493 661, Chhattisgarh
Website: <http://www.iimraipur.ac.in/>

विषय-सूची
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निविदा आमंत्रित सूचना
NOTICE INVITING TENDER

भारतीय प्रबंधन संस्थान रायपुर आईआईएम रायपुर परिसर में नेटवर्किंग उपकरण के वार्षिक रखरखाव अनुबंध के लिए पात्र बोलीदाताओं से बोलियां आमंत्रित करता है।

The Indian Institute of Management Raipur invites bids from eligible bidders for Annual Maintenance Contract for Networking Equipment at IIM Raipur Campus.

The schedule and other details of the Tender are as under:

Tender Name	Annual Maintenance Contract for Networking Equipment at IIM Raipur Campus
Tender No.	IIMR/SP/Tender/2023-24/01 dt.11.04.2023
Estimated cost	Rs.16.52 Lakhs inclusive of all
Period of Contract	AMC period will be for one year, which may be extended up to three years (One+ One ext. + One ext. + one extn.) on same term and conditions subject to satisfactory performance by the Contractor and on mutual consent by both the parties.
Publish Date	11.04.2023
Bid Opening Date	05.05.2023 @ 03:30 PM
Bid Document Download Start Date	11.04.2023 @ 03:30 PM
Bid Document Download End Date	04.05.2023 @ 03:30 PM
Bid Submission Start Date	11.04.2023 @ 03:30 PM
Bid Submission End Date	04.05.2023 @ 03:30 PM
Date for opening of Financial Bid	Will be intimated to technically qualified bidders only
Tender Fee	Rs.590.00 (Rs.500.00 + 18 % GST) (Rupees five hundred ninety only) in form of DD Demand Draft in favor of "IIM Raipur" payable at Raipur from any Scheduled Commercial Bank except Co-operative & Gramin bank. Tender Fee should reach physically through speed post/registered post/courier in an envelope & superscribed with subject, "Tender Number" addressed to The CAO, IIM Raipur, Atal Nagar, Kurru, Abhanpur, Raipur, Chhattisgarh, INDIA 493661; on or before the Bid Submission End Date.
EMD (Earnest Money Deposit)	Rs.49,560.00 (Rupees Forty-Nine Thousand Five Hundred Sixty Only) EMD in the form of DD only in favor of IIM Raipur, payable at Raipur (in original) in the Office of the CAO on or before the last date and time of bid submission; failing which the tender

	shall be summarily rejected (No other document has to be submitted separately). Exemption of EMD may be allowed for NSIC/MSME Vendor (Certificate must be uploaded online for exemption).
Location of the service	IIM Raipur, Atal Nagar, P. O. – Kurru (Abhanpur), Raipur – 493 661, Chhattisgarh
Commencement of service	With 30 days from the work order / LOA
Contact Person for tender	Store and Purchase Office
	0771-2474-705 / 0771-2474-714
Contact person for site visit/technical query	IT Department: 09074673961 0771-2474-610 / 651 & itdept@iimraipur.ac.in
Pre bid queries	Bidders are requested to send their pre-bid queries on or before 19.04.2023 through email to itdept@iimraipur.ac.in to be mentioned subject name- Technical query & tender no. IIMR/SP/Tender/2023-24/01 dt.11.04.2023 After the due date no queries will be entertained further. Replies to the queries will be made and to be uploaded on CPP portal and institute website on or before 25.04.2023.

This tender document containing eligibility criteria, scope of work, terms and conditions, specification and other documents, can be seen/downloaded at/from the Central Public Procurement (CPP) Portal <https://eprocure.gov.in> or Indian Institute of Management Raipur website: www.iimraipur.ac.in.

This tender is required to be uploaded on the website <https://eprocure.gov.in> and nowhere else as it will be opened online at this site only.

The tenderer shall sign and stamp each page of this tender document as taken of having read, understood and comply with tender, the terms and conditions contained herein.

Manual bid/tender will not be accepted under any circumstances. Incomplete bid/documents shall be rejected without giving any reason.

1.1 Eligibility Criteria

1. The bidder should be registered with any Govt. Depts i.e., Central Govt./ State Govt./ or Registered under MSME/NSIC OR registered under Shop & Establishment Act/ Companies Act.
2. Avg. Annual Turn Over of firm for the last three FYs should be Rs.25 lakhs or more.
3. The bidder must be registered under GST Registration.
4. Undertaking on letter head as per Annexure "D".
5. Tender Fee of Rs.590/- and EMD of Rs. 49,560.00 in form of Demand Draft in Favor of Indian Institute of Management Raipur payable at Raipur
6. Compliance to min. required technical details / Specification in Scope of Work Technical Bid /Scope of Work as "Annexure-A".
7. The company should attach the list of Purchase Order / Work Order / Experience certificates (EC) with order value where the similar type of AMC work executed in the **Institutes of National Importance** and **central universities** during the last 10 years from the date of publication of tender as detailed below: -
 - i. Three similar WO/PO/EC of 40% (each) of the estimated cost OR
 - ii. Two similar WO/PO/EC of 50% (each) of the estimated cost OR
 - iii. One similar WO/PO/EC 80% (each) of the estimated cost

(As per Govt. of India notification relaxation may be given to MSME / NSIC service provider (Original service provider/ manufacturer/ OEM etc.) for the experience and turn over criteria; not applicable for trader).

INSTRUCTIONS OF ONLINE BID SUBMISSION

Instructions to the Bidders to submit the bids online through the Central Public Procurement Portal for e Procurement at <http://eprocure.gov.in/eprocure/app>.

1. Possession of valid Digital Signature Certificate (DSC) and enrollment/registration of the contractors/bidders on the e-Procurement/e-tender portal is a prerequisite for e-tendering.
2. Bidder should do the enrollment in the e-Procurement site using the "Online Bidder Enrollment" option available on the home page. Portal enrollment is generally free of charge. During enrollment/registration, the bidders should provide the correct/true information including valid email id. All the correspondence shall be made directly with the contractor/bidders through email id provided.
3. Bidder need to login to the site through their user ID/ password chosen during enrollment/registration.
4. Then the Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by SIFY/TCS/nCode/eMudra or any Certifying Authority recognized by CCA India on eToken/SmartCard, should be registered.
5. The DSC that is registered only should be used by the bidder and should ensure safety of the same.
6. Contractor/Bidder may go through the tenders published on the site and download the required tender documents/schedules for the tenders he/she is interested.
7. After downloading / getting the tender document/schedules, the Bidder should go through them carefully and then submit the documents as asked, otherwise bid will be rejected.
8. If there are any clarifications, this may be obtained online through the tender site, or through the contact details. Bidder should take into account the corrigendum published before submitting the bids online.
9. Bidder then logs in to the site through the secured log in by giving the user id/ password chosen during enrolment/registration and then by giving the password of e-Token/Smartcard to access DSC.
10. Bidder selects the tender which he/she is interested in by using the search option & then moves it to the 'my tenders' folder.
11. From my tender folder, he selects the tender to view all the details indicated.
12. It is construed that the bidder has read all the terms and conditions before submitting their offer. Bidder should go through the tender schedules carefully and upload the documents as asked; otherwise, the bid will be rejected.
13. Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender documents/schedule and generally, they can be in PDF/xls/rar/jpg/dwf formats. If there is more than one document, they can be clubbed together and can be provided in the requested format. Bidders Bid documents may be scanned with 100 dpi with black and white option. It is advisable that each document to be uploaded through online for the tenders should be less than 2 MB. If any document is more than 2MB, it can be reduced through rar and the same can be uploaded, if permitted. However, if the file size is less than 1 MB the transaction uploading time will be very fast.

14. If there are any clarifications, this may be obtained through the site. Bidder should take into account the corrigendum published from time to time before submitting the online bids.
15. The Bidders can update well in advance, the documents such as certificates, annual report details etc., under My Space option and these can be selected as per tender requirements and then send along with bid documents during bid submission. This will facilitate the bid submission process faster by reducing upload time of bids.
16. Bidder should submit the Tender Fee/EMD as specified in the tender. The original should be posted/couriered/given in person to the Tender Inviting Authority, within the bid submission due date & time for the tender or as indicated in the tender. Scanned copy of the instrument should be uploaded as part of the offer.
17. While submitting the bids online, the bidder reads the terms & conditions and accepts the same to proceed further to submit the bid packets.
18. The bidder has to select the payment option as offline to pay the Tender Fee/EMD as applicable and enter details of the instruments.
19. The details of the DD/ any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise submitted bid will not be acceptable or liable for rejection.
20. The bidder has to digitally sign and upload the required bid documents one by one as indicated. Bidders to note that the very act of using DSC for downloading the bids and uploading their offers shall be deemed to be a confirmation that they have read all sections and pages of the bid document including General conditions of contract without any exception and have understood the entire document and are clear about the requirements of the tender requirements.
21. The bidder has to upload the relevant files required as indicated in the cover content. In case of any irrelevant files, the bid will be rejected.
22. If the price bid format is provided in a spread sheet file like BoQ_xxxx.xls, the rates offered should be entered in the allotted space only and uploaded after filling the relevant columns. The Price-bid BOQ template must not be modified/replaced by the bidder; else the bid submitted is liable to be rejected for this tender.
23. The bidders are requested to submit the bids through online e-tendering system to the Tender Inviting Authority (TIA) well before the bid submission end date & time (as per Server System Clock). The TIA will not be held responsible for any sort of delay or the difficulties faced during the submission of bid online by the bidders at the eleventh hour.
24. After the bid submission (i.e. after Clicking "Freeze Bid Submission" in the portal), the acknowledgement number, given by the system should be printed by the bidder and kept as a record of evidence for online submission of bid for the particular tender and will also act as an entry pass to participate in the bid opening date.

25. The time settings fixed in the server side & displayed at the top of the tender site, will be valid for all actions of requesting, bid submission, bid opening etc., in the e-tender system. The bidders should follow this time during bid submission.
26. All the data being entered by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered will not be viewable by unauthorized persons during bid submission & not be viewable by any one until the time of bid opening.
27. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid openers' public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.
28. The confidentiality of the bids is maintained since the secured Socket Layer 128 bit encryption technology is used. Data storage encryption of sensitive fields is done.
29. The bidder should logout of the tendering system using the normal logout option available at the top right hand corner and not by selecting the (X) exit option in the browser.
30. For any queries regarding e-tendering process, the bidders are requested to contact as provided in the tender document. Parallely for any further queries, the bidders are asked to contact over phone: 0120-4001 002 or send a mail over to cppp-nic@nic.in.

DOCUMENT TO BE SUBMITTED WITH TECHNICAL BID

The bidder shall furnish legible Scanned Copies for documentary proof as below for fulfilling eligibility criteria as above failing which his offer shall be summarily rejected. Illegible documents shall not be considered for evaluation of bid.

- I. Scanned Copy of registration certificate with any Govt. Depts i.e., Central Govt./ State Govt. Or MSME/NSIC OR Shop & Establishment Act/ Companies Act certificate etc.
 - II. Scanned Copy of GST registration certificate.
 - III. Scanned Copy of the CA certified FYs wise Turn Over Certificate
 - IV. Scanned copy of Undertaking as per Annexure "D"
 - V. Scanned copy of Tender fee and EMD, and in case of Exemption the bidder should submit scanned copy of the exemption certificate (valid MSME/NSIC certificate).
 - VI. Scanned copy for the Compliance to min. required Technical details / Specification as mentioned in Scope of Work / Technical Bid as "Annexure- A".
 - VII. Scanned copy for the purchase order/ work order/ agreement/experience certificate etc. as per eligibility criteria
-

TERMS & CONDITIONS

Submission of the tender implies that these conditions of tender have been read by the Tenderer and is aware of the scope of the supply and the quality of the goods/services to be supplied. The final acceptance of the tender rests with the Director of IIMR, who reserves the right to accept or reject any or all tenders without assigning any reason thereof.

- a) No representation for the enhancement of the prices of the accepted tender or alteration of the terms and conditions will be entertained at any stage. Required quantity of software may increase/ decrease.
- b) The delivery period for the supplies/services to be completed within 30 days from date of PO/WO. In case firm fails to supply within the accepted period than the contract price shall stand reduced by 0.5 % per week and resulting amount will be treated as value of contract. Once the cumulative damages (LD) reaches 10 % of the contract value, the Institute reserve the right to cancel the entire work order without assigning any reason thereto or Director, IIM Raipur, reserves the right to cancel the supply order with forfeited the security deposit /EMD amount of bidder and may initiate action to debar/blacklist the supplier for all future business dealing with IIM Raipur for next three years.
- c) The rates quoted should be inclusive of GST with FOR basis.
- d) No advance payment is permissible. 100 % payment will be released after receipt and acceptance of material at IIM Raipur, through NEFT/RTGS/IMPS (online transfer). The final payment shall, however, be made only after adjusting all the dues / claims of the IIMR. All the applicable statutory deduction as applicable at current prevailing rate will be deducted at source.
- e) Validity of tender shall be 90 days from the date of opening of Technical bid.
- f) EMD of the successful bidder will be converted to Performance Security Deposited. No interest on EMD/ PSD will be paid.
- g) While submitting the tender, if any of the prescribed conditions are not fulfilled or are incomplete in any form, the tender is liable to be rejected.
- h) Any request by the bidders to consider their EMD furnished by them for any other contract/ tender cannot be considered as EMD for this tender.
- i) The EMD will be refunded to the unsuccessful bidders after the orders are placed.
- j) The EMD will be forfeited in following cases:
 - i. If the bidder fails to accept the order based on his offer within 3 working days.
 - ii. If the bidder fails to supply the services/item within 15 days from the date of issue of confirmed supply order.
 - iii. If bidder fails to abide T & C of the award of this tender.
- k) Director, IIM Raipur reserves the right to accept or reject in full or any part of this tender at any stage of this tender process.
- l) In the event of any dispute the legal matter shall be subjected to the jurisdiction of Raipur Courts only

TECHNICAL BID OR SCOPE OF WORK

AMC of Network infrastructure (including Active and Passive component support) would be non-comprehensive in nature. following services is required:

1. The AMC period will be for one year, which may be extended up to three years (One+ One ext. + One ext. + one extn.) on same term and conditions subject to satisfactory performance by the Contractor and on mutual consent by both the parties.
2. Support for all Active and passive components of IIM Raipur network system (Wi-Fi and Wired both). It includes installation/configuration/testing/troubleshooting of all the active/passive components.
3. The Annual Maintenance Contract (AMC) will be for the maintenance of Network system comprising all OLTs, L3 Switches, L2 Switches, WiFi Controller, ONU's, splitter, structured cabling system & fibre cabling system etc. as installed at IIM Raipur premises. Service provider should keep the backup device/spare parts of critical equipment like as mentioned in "Annexure-A" to provide an immediate solution.
4. The AMC will be non-comprehensive in nature. The AMC will include preventive maintenance of network, break- down/corrective actions for all active and passive components (including CAT6, fibre optic cable) for upkeep of the network. Corrective actions include but not limited to:
 - i. The AMC for all the items/ components which includes all the active devices and their software configurations/setup Maintenance, and repair/replacements (including Firmware Maintenance, System Software Installation, maintenance, and configuration, etc.)
 - ii. Repair of defects or malfunctions / non-functional caused for whatever reasons including voltage fluctuation wear & tear of all parts including plastic/nylon parts etc.
 - iii. Maintenance of firmware/system software of all the switches /devices etc. If any parts are found defective, malfunctions or non- functional efforts may be made to repair it. If it is found beyond economical repair the same has to be certified by the firm and this defective part shall be replaced by a functional and good one (with same make, model, or higher configuration), the cost for the same will be bare by IIM Raipur.
 - iv. Maintenance of all fibre cable connections from server room/edge switches or any other location through switches, connectors and ONU box including all supporting passive components. Service provider will do the splicing and OTDR at its own cost (along with all required spares like fibre patch cord, Joint box etc.) in case of fibre connectivity problems.
 - v. Network configuration and its maintenance at the node level. The service provider has to replace/reinstall all the defective, malfunctions / non-functional cable (cables will be provide by IIM Raipur). The service provider should have their own arrangement (including labor) for laying /installing the fiber/cat5/cat6 cable for any maintenance. Service provider should replace all the faulty fiber optics cable, fiber module, cat6, connector, i/o port, coupling, connector panel, all type patch cords and terminators etc.
 - vi. Any other action to upkeep and proper working of the Network
5. Liaising with Internet Service Provider (ISP) for resolution of problems related to bandwidth or downtime.
6. The firm should ensure the network's security posture (including the firewall) complies with Government of India Guidelines, and the firm should resolve the finding/observation (if any) of the network security audit.

7. During the period of AMC, preventive maintenance shall be carried out by the service provider for entire systems and its components at least once in 3 months including (All the active devices including switch racks, cable dressing, etc.)
8. Service provider shall arrange for its transport for carrying out the maintenance and for movement of material and other support required by them like tools, equipment's documents/drawing, cleaning agents, etc. Only required electrical power/electricity would be provided by the institute for carrying out maintenance activity
9. All types of repairs/maintenance should be carried out within the premises of IIM Raipur. If necessary, the Service provider shall take prior approval of IT Department before taking the machine/spare parts out for repair.
10. During repairing, the vendor should ensure the standardization should be maintained for the given equipment make and model.
11. In the case of failure of any critical equipment as mentioned in "Annexure B", the standby equipment should be installed by Service provider.
12. In the case of any intermediate, a suspicious or unidentified problem related to fibre cable, cat6 cable, and any active device, the service provider shall bring all required testing equipment at his cost to identify the problem and accordingly fix the problem.
13. The engineers/technicians of Service provider will be required to follow all security regulations enforced at IIM Raipur. Penalty will be levied as per the penalty clause.
14. The Service provider shall be responsible for any injury/accident or compensation to their service engineers/technicians during their stay inside IIM Raipur premises. Due to negligence of the service provider or their engineer/representative, the damaged cause to IIM Raipur should be borne by the service provider.
15. All the complaints are to be attended within 30 minutes of registration in IIM Raipur Help Desk Portal. It will be the responsibility of the Service provider to attend and repair the cable faults/cable connectivity problems within 2 hours. If required, re-laying of any cable should be done within eight working hours.
16. There are around 600 network nodes, and 900 users are in the network.
17. Qualification and Experience for deputed personnel: As a part of AMC Services, the Service provider shall provide services of trained and qualified support engineer as given below at IIM Raipur. Two technical service engineers should be available on site out of which one service engineer should of L3 level. The engineer deputed should not change without approval of IIM Raipur.
18. The minimum qualifications and experience of the technical service engineer would be as follows:
 - Graduation/Diploma and three-year working experience/highly skilled in maintaining the connectivity of networks in terms of data, voice, calls, videos, and wireless network services.
 - and
 - Professional certification like MCSE/MCP/CCNA/CCNP/RHCE etc.

19. Penalty

- i. During the AMC a penalty of Rs. 500/- per person per day basis will be imposed on the vendor in case of absence of support engineer. However, this shall not be maximum of

10% of the contract value. This amount will be deducted from the quarterly payment of the vendor.

- ii. For repairing of Passive components- Penalty will be levied for delay beyond 8 working hours from the date of registration of the complaint, in maintenance/repairs as per the following rates:
 - a. Rs. 250/- per day for structured cable (CAT6).
 - b. Rs. 300/- per day on fibre cable.
 - c. In addition to above, in case the affected number of people due to delay in work is higher than 10, then an additional penalty of Rs. 500/- per day.
- iii. Critical Equipment (as per Annexure B)- If defect/part failure occurs then, the Service provider will restate the system in working condition with the use of standby equipment within 24 hours of reporting/detection. Otherwise, Penalty would be charged @ Rs. 2000/- per day per device.

Details of Existing network equipment

Sno	Make	Equipment Name	Model	*Qty in nos.		
1	Zyxel	L3 Switch (Zyxel)	XGS4600-32F	2		
2	Zyxel	Access Point Controller	NXC5500	2		
3	Zyxel	Access Points	WAX510D NWA5123-AC, NWA3550-N	180		
4	Zyxel	OLT with power supply	OLT 2406	3		
5	Zyxel	PoE Switch	GS2210	68		
6	Zyxel	GPON (1 Port and 4 Port ONU)	PMG5318 Series, PMG1005 Series, PMG5323 Series	478		
<i>*Quantity of the equipment may vary depending upon the requirements</i>						

Sign with date and Seal
(Authorized Signatory)

AGENCY DETAILS

- 1) Tender Ref. No: _____
- 2) Name of Tenderer _____
- 3) Complete office address of Tenderer. _____
- 4) Contact details of authorized person of tenderer who have signed the tender.
 - a. Name.....
 - b. Designation.....
 - c. Phone (Office).....
 - d. Phone (Mobile).....
 - e. E mail.....
- 5) EMD payment details (DD number & bank detail) (DD to be attached in original)
- 6) Tender fee details: DD number & bank detail
- 7) Submission of technical specifications confirmation-(Annexure-A) to the requirement mentioned in the Tender document.
- 8) Turn Over for the last three Year
 - FY 2019-20 -Rs.....
 - FY 2020-21- Rs.....
 - FY 2021-22- Rs.....
- 9) GST Registration Number.....
- 10) Company Registration Number.....

Sign with date and Seal
(Authorized Signatory)

Annexure-C

(Sample format of Financial Bid to be submitted online on CPP Portal)

Annual Maintenance Contract along with Manpower Support as mentioned in Scope of Work for Networking Equipment in IIM Raipur Campus

Sno	Make	Equipment Name	Model	*Qty in nos.	Rates in Rs. Per Unit with GST	Total Value with GST
1	Zyxel	L3 Switch (Zyxel)	XGS4600-32F	2		
2	Zyxel	Access Point Controller	NXC5500	2		
3	Zyxel	Access Points	WAX510D NWA5123-AC, NWA3550-N	180		
4	Zyxel	OLT with power supply	OLT 2406	3		
5	Zyxel	PoE Switch	GS2210	68		
6	Zyxel	GPON (1 Port and 4 Port ONU)	PMG5318 Series, PMG1005 Series, PMG5323 Series	478		
Grand Total with GST						
<i>*Quantity of the equipment may vary depending upon the requirements</i>						

Terms & Conditions: -

- a) The successful bidder will be the tenderer whose total value will be the lowest in the grand total.
- b) The GST will be included in the total cost.

Sign with date and Seal
(Authorized Signatory)

Undertaking

(On company letterhead)

We declare that we are not a defaulter to any Govt. organization/ PSU for the last 5 years from the date of issue of this tender no. _____ due to non-supply of material/subscription for any reason as agreed to supply instipulated time.

Sign with date and Seal
(Authorized Signatory)

TENDER ACCEPTANCE LETTER

(To be given on Company Letter Head)

To,

Date :

Director
IIM Raipur

Sub.: Acceptance of Terms & Conditions of Tender.

Tender Reference No.: IIMR/Tender/_____ dated _____

Name of Tender / Work: _____.

Dear Sir,

1. I/We have downloaded I obtained the tender document (s) for the above mentioned 'Tender/Work' for the web site(s) namely: _____ as per your advertisement, given in the above mentioned website(s).
2. I/We hereby certify that I/We have read the entire terms and conditions of the tender documents from Page No. ____ to ____ (including all documents like annexure(s), schedule(s), etc.,) which form part of the contract agreement and I/we shall abide hereby by the terms / conditions / clauses contained therein.
3. The corrigendum(s) issued from time to time by your department / organization too have all been taken into consideration, while submitting this acceptance letter.
4. I/We hereby unconditionally accept the tender conditions of above-mentioned tender document(s) / corrigendum(s) in its totally / entirely.
5. In case any provisions of this tender are found violated, then your department/organization shall without prejudice to any other right or remedy be at liberty to reject this tender/bid including the forfeiture of the full said earnest money deposit absolutely.

Yours faithfully,

(Signature of the Bidder, with Official Seal)